Section: Health and Safety	Date of Issue: Nov 2019
Title: Medical Emergency Response Plan – (Code Blue)	Revised Date: NA
Approved by: Dawid Karczewski – Clinical Manager	Policy # NA

Purpose

Medical Emergency Response alerts staff of the significant deterioration in a (patient's, residents, clients, staff, visitor) status (e.g. unresponsiveness, absence of blood pressure, status epilepticus) indicating the immediate need for staff response and actions.

Policy

CRMC is committed to preparing for all types of foreseeable emergencies. All staff are required to follow the medical emergency response plan when activated in response to a medical emergency.

Definitions

Responsibilities

Medical Emergency Response applies to all personnel.

Procedure

1. ACTIVATION

Emergency Response can be activated by any member of staff.

2. POST INCIDENT ACTIONS

For a facility impacted by a Medical Emergency, the Site Director/Administrator / Administrator On-Call in charge is to consider:

- Assessing for injuries and facility damage.
- Consider Employee/Responder post incident management/assistance
- Notify family/ guardian of the patient's disposition (ie: transport to hospital, deceased, etc.)
- Implement subsequent emergency response plans as appropriate.
- Complete incident documentation as necessary, for example:
 - Reportable Incident Form
 - o Insert Site -specific documentation as appropriate

Forms/Appendixes References

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EMERGENCY RESPONSE ALGORITHM

First Person On-Scene

If the First Person On-Scene is able to activate the emergency response, they are to continue in the First Responder role (see **First Responder** algorithm, below)

If the First Person On-Scene is not able to activate the emergency response, they are to call for HELP and stay with the person requiring assistance until a First Responder arrives

Upon discovery of a person requiring assistance for a medical emergency:

- Verify scene safety, perform point of care risk assessment (put on PPE, as required)
 - o Is the scene safe?
 - o Are there multiple persons requiring assistance?
- Is the person unresponsive?
- Call for nearby HELP
- Look for no breathing or only gasping breaths and check pulse (simultaneously)
 - Is a pulse definitely felt within 10 seconds? and/or
- Are there other life threatening conditions (e.g. significant bleeding) or obvious injury (e.g. C-spine) requiring immediate care or protection
- If known, verify any Advance Care Planning and Goals of Care Designation

Send a second person, if available, to call 911* and instruct them to report back to you.

If a Medical Emergency is indicated by the person's ACP/GCD or their designation is

- Activate site's Medical response plan [e.g. depressing duress button, dialing Reception]
- If indicated, initiate Basic Life Support (BLS), including the use of an AED, where available, as per site protocol.
- If a second person is not available to you and BLS is indicated, perform BLS for about 2
 minutes before calling 911* yourself and maintaining an open line with the emergency
 operator and follow their directions.

If a Medical Emergency response is not indicated by the person's ACP/GCD, or where the person's acute condition do not require immediate intervention:

• Activate site's First Aid Plan

*The person calling for EMS is to provide the following information to the emergency operator:

 The address and phone number of your location, including any specific area within the site

First Responder

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EMERGENCY RESPONSE ALGORITHM

Second Responder

If not completed by the First Responder, call 911 providing the following:

- The address and phone number of your location, including any specific area in the site
- Number of casualties and the type of apparent injuries/medical condition

Bring your site's AED and Resuscitation Kit / First Aid Kit, if available and assist with BLS or other First Aid procedures, as required until EMS arrives. Resuscitation supplies, if maintained at the site.

ther Staff

- Support resuscitation and/or first aid efforts
- Assign a staff member to remain at the main entrance to direct EMS to the location of the response
- Assign a staff member to control pedestrian traffic in the area
- Provide support to family, if present
- · Assist other persons to move away from the area
- Clear the route of any excess equipment or supplies for EMS arrival
- Have the following information readily available for EMS:
 - If a registered client, provide the person's identification, Health Record, and copy of their Advanced Care Planning / Goals of Care Designation (where available)
 - History of pre-existing medical conditions
 - o When the person was last seen conscious and breathing
 - What occurred just prior to the cardiac arrest / medical emergency

Supervisor / Person in Charge

- Assist and direct staff responding to the incident
- Gather information from staff discovering the incident
- Confirm 'Code Blue' has been activated
- Confirm 911 has been activated
- Ensure Site Director/Administrator/ Administrator On-Call have been notified

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